

Pharmacy Manager

Pharmacy Manager is the established market leading dispensary management system, used in more UK pharmacies than any other Windows® based system. Its proven speed, reliability and resilience provide the foundations for new functionality that will allow pharmacists to fully embrace the essential, enhanced and advanced services of the new contract.



Pharmacy Manager puts patients first. It helps you make sure that your patients take their medication safely and effectively, and with Knowledge Base, you can help your patients to be more informed.

The health of your business is important too. Pharmacy Manager will let you maximise claims and provide you with information and analysis that will enable you to make quicker, better informed business decisions.

Medicine Usage Review

The Medicines Use Review (MUR) is the first advanced service within the new community pharmacy contract to undertake a structured review with patients receiving medicines for long term conditions, to establish a picture of their use of the medicines. The review will help patients to understand the therapy, identify side-effects and changes that may be beneficial.

The implementation of support for MURs within Pharmacy Manager makes it as quick and easy as possible for pharmacists to plan, execute and print the required paperwork whilst consulting with the patient.

Intervention Recording

An intervention is an action that requires you to interrupt your routine dispensing activity to resolve an issue that usually surrounds one or more items on a prescription.

Intervention records should be made as soon as possible after the event has occurred. This enables the recording of details to be more accurate. To make the recording process as straight-forward as possible, Pharmacy Manager uses a wizard – a logical step-by-step approach – to streamline the process.

Maximise Claims

Designed to maximise legitimate claims, Pharmacy Manager's automatic endorsing includes broken bulk tracking. In addition, the Tariff Tips will remind you when you can claim for additional fees or expenses.

Label Quickly

Quickly producing accurate labels remains a fundamental part of an efficient dispensary. Pharmacy Manager's dispensing screen gives you the flexibility to work in the way that you want. Regardless of whether you are dispensing electronic or traditional prescriptions, labels are produced in seconds and can be repeated quickly from a patient's history. It's easy too, with a graphical user interface that can be driven by mouse, keyboard or a combination of the two, depending on your preference.

Buy Better

Pharmacy Manager's flexible re-ordering algorithms are designed to give you maximum coverage against demand from minimal stock levels.

Its 'best buy' codes, dispensing policies and support for brand equalisation deals make sure that your preferred items are always ordered from the suppliers you choose, even if you rely heavily on locums.

Orders can be transmitted to all major suppliers, either via modem or paperless fax. You can even carry on dispensing while orders are sent in the background.

Efficient Homes

Pharmacy Manager uses the details of the previous period to quickly generate prescription details for care home patients. For convenience and ease of use, the standard dispensing screen is used to make minor changes between periods. MAR charts and cassette sheets can be printed on to a wide selection of specialist stationery, or if you prefer, plain A4 paper.

Business Analysis

Pharmacy Manager makes it easy for you to access valuable information about your patients, the items you have dispensed and your dispensary stock. This information will allow you to make quick and accurate business decisions.

Put Patients First

Automatic concordance checking, abnormal dose checks, interaction alerts and personalised leaflets will help you to encourage your patients to take their medication more effectively, and develop their loyalty to your pharmacy.

Updates

Cegedim Rx produces and maintains its own fast and reliable pharmaceutical product file database for Pharmacy Manager. It contains the data and business rules that are used every time an item is dispensed, ordered and endorsed.

Keeping your data up-to-date is important, so Pharmacy Manager uses a fully automated overnight electronic data update service. You can be confident that your system is always using current data, and you don't need to spend your valuable time running update disks.

This automated update process also keeps Knowledge Base up-to-date with daily updated news and information.

Pharmacy Manager Features

General

- Windows® power and flexibility
- Operate with a mouse or keyboard
- Multi-user networked systems available
- Data conversions from other major PMR systems
- Regular program upgrades
- Electronic data updates via modem or disk
- Fast and reliable database
- Comprehensive help system and tips to help you get the most from your system
- Fast backup function
- EPS compliant (for English pharmacies)
- eMAS compliant (for Scottish pharmacies)

MUR

- Tailored wizard format to meet the needs of the MUR
- Details stored for auditing and reporting purposes
- Interaction with database patient information
- Manual printing of patient consent form and completed MUR form
- On-screen patient medication and conditions history
- Automatic schedule of proposed action plan

Stock Control

- Flexible and efficient stock control
- Manual or automatic order generation
- Set different order methods on individual products
- Order rules for quickly specifying where stock should be ordered

- Wholesaler 'best buy' codes supported
- Transmit orders to all major UK wholesalers
- Option to send orders in the background while you carry on dispensing
- Option to schedule transmissions
- Paperless fax facility
- OTC product file

Dispensing

- Rapid patient search, with 'similar sounding names' option
- Flexible product search
- Automatically generated personal list of products
- Set up brand equalisation deals
- Prescriber checks for nurse, dentist and GP prescriptions
- Automatic compliance checking
- Abnormal dosage checks
- Dispense addict prescriptions in instalments
- Record details of emergency requests
- Record and check exemptions
- Owing quantity calculation
- Prepare and collect owings
- Private prescription price calculation
- Bag labels
- Interaction labels
- Registration card labels
- Label designer (with optional thermal printer)
- Intervention recording wizard
- Interrupt a prescription to dispense an emergency item and complete it later
- Record the actual brand or generic dispensed on patient records

Clinical Information

- Patient information leaflets, printed and personalised as you dispense
- Patient condition checks
- Quick interaction checks without leaving the current prescription
- Drug/drug and drug/condition interactions by Dr. Ivan Stockley
- BNF Cautions and counselling information
- Pharmacist advisory messages

Endorsing

- Broken bulk tracking
- Tariff tips provide useful endorsing guidelines
- Endorsement printing
- English and Scottish Tariff support

Nursing Homes

- Print MAR charts on plain paper or pre-printed stationery
- Print cassette sheets on plain paper
- Links between dose codes and admin times
- Quickly generate scripts from the previous period

Management Reports

- MUR Summary Report
- FP34 estimates
- Non-compliant patients
- Patient histories
- Most frequently used items
- Low, dead and excess stock
- Prescription throughput
- Often owed products



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