

Scriptserve

Free built in prescription management system

Scriptserve is the completely free built in prescription management system within Nexphase that makes managing repeats for patients effortless and increases customer loyalty to your business.

Benefits include:

- Scriptserve manages the repeat prescription cycle for you and your patients
- Enables pharmacy led management
- When a patient is due for repeat medication Scriptserve can identify them and automatically send them a message to remind them
- Scriptserve can help identify patients with compliance issues and can highlight them to the pharmacist.

How will Scriptserve benefit you and your patients?

Reduced work load – Previous repeat prescription services have been paper based, manual systems. Scriptserve eliminates paper work, allowing you to focus on more pressing issues within a busy pharmacy.

Minimum effort for you and your patients – Once a patient is registered, Scriptserve does the work; including generating reminders and enabling easy repeat dispensing in just two steps.

What's in it for your pharmacy?

Saves you time and increases profit – Scriptserve helps put the pharmacist back at the centre of primary healthcare in the community. By reducing your paperwork Scriptserve saves you a considerable amount of time, enabling you to offer your patients an improved, more patient driven level of service, which results in loyal customers and an increase in profit for you and your pharmacy.

Why use the internet?

With today's busy lifestyles and long distant commuting, your patients struggle to access you, their local pharmacy. When offering your patients the Scriptserve facility to order their repeat prescriptions on-line from you, you will ensure that your patients receive an enhanced service and retain loyalty at the same time.

Nearly 15 million homes are already using the internet, and statistics suggest that 85% of those people use it for ordering goods and services. Therefore it makes sense that you have the capability of offering an on-line repeat prescription ordering service, enabling you to keep up with the competition and attracting new internet minded customers.



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scriptserveTM
managing your healthcare

"Scriptserve.co.uk allows your patients to request their repeats from you whenever it's convenient for them – from the home or from the office – and the managed repeat service will prompt them if they forget, enhancing their compliance and growing your business and patient loyalty."

Scriptserve Product Manager

Scriptserve online – An added option!

- Scriptserve.co.uk enables on line patients to view their medication record online, re-order their medication and provides them with information about their medication and conditions.
- Scriptserve.co.uk enables secure electronic communication between you and your patients.

How does scriptserve.co.uk work?

The patient is issued with a unique ID number that enables them to log on to www.scriptserve.co.uk, headed by your pharmacy's name, which allows them to order from a list of previously dispensed medications. This process forces a prompt within Nexphase so the repeat process begins at the pharmacy and generates a request for a prescription from a GP.

It's a very easy and simple process to implement as the patient does most of the work and Scriptserve does the thinking.

Call us on **0844 630 2002** (option 1) or e-mail leadsales@cegedimrx.co.uk for more information on all Cegedim Rx products and services.