



### **Service Desk Support Analyst/s**

**We're currently recruiting for 2 Service Desk Support Analysts to join our busy Leyland Head Office support team. This would be a great opportunity for you if you'd love a career in IT but just need a break getting your first role.**

With around 130 people in Leyland and a near 40% market share we're the UK's largest developer of pharmacy software and solutions. We pride ourselves on the quality of our products.

You will be joining a technical service desk team of 20 analysts providing support to a UK wide client base. You'll be able to deal with a range of issues and solutions. You'll work on a different level of customer service and time after time.

You will be based in a modern, open plan office in Leyland, working in a friendly and supportive environment.

### **Is this you?**

You've got a passion for IT and technology, possibly fixing computers in your spare time or helping friends and family with technical issues.

You're great with customers, with a friendly, helpful and upbeat personality and an inherent belief in delivering great customer experience every time.

You may have a degree in IT or a CompTIA certificate or similar.

You definitely want to work in the field of IT and are looking for your first step on the career path.

We offer a great working environment and benefits package.

Permanent, full time, office based

Salary £17.5k plus excellent benefits package and training

If you'd be interested in joining our team in Leyland, please [apply now](#) with an up to date CV and contact details, thank you.

(Please note: sponsorship is not being offered, so you do require full right to work for the UK before applying)

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